

Fiscal Year 2022
 Low Income **Home Energy Assistance** Program
 Income Eligibility Chart

Family Size (# of people in the household)	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	\$ 12,880	\$ 16,100	\$ 19,320	\$ 22,540	\$ 25,760	\$ 40,951
2	\$ 17,240	\$ 21,775	\$ 26,130	\$ 30,485	\$ 34,840	\$ 53,551
3	\$ 21,960	\$ 27,450	\$ 32,940	\$ 38,430	\$ 43,920	\$ 66,151
4	\$ 26,500	\$ 33,125	\$ 39,750	\$ 46,375	\$ 53,000	\$ 78,751
5	\$ 31,040	\$ 38,800	\$ 46,560	\$ 54,320	\$ 62,080	\$ 91,351
6	\$ 35,580	\$ 44,475	\$ 53,370	\$ 62,265	\$ 71,160	\$ 103,951
7	\$ 40,120	\$ 50,150	\$ 60,180	\$ 70,210	\$ 80,240	\$ 101,521
8	\$ 44,660	\$ 55,825	\$ 66,990	\$ 78,155	\$ 89,320	\$ 106,314
9	\$ 49,200	\$ 61,500	\$ 73,800	\$ 86,100	\$ 98,400	\$ 108,676
10	\$ 53,740	\$ 67,175	\$ 80,610	\$ 94,045	\$ 107,480	\$ 111,039

HOME ENERGY ASSISTANCE

Cold Relief

2021-2022

DIVISION OF COMMUNITY SERVICES, DEPARTMENT
 OF HOUSING AND COMMUNITY DEVELOPMENT



Energy Saving Tips

- Caulk and weather-strip doors and windows that leak air.
- When home, turn down the heat to 68° F or as low as comfortable.
- When you are asleep or away from home, turn thermostat back 7° to 10° for eight hours and save as much as 10% a year on your heating and cooling bills.
- Consider getting a programmable thermostat.
- Turn down the temperature of your hot water heater to 120°.
- Have your oil-fired heating system serviced annually or your gas-fired heating system serviced every three years.
- Clean or replace furnace filters every other month.
- Keep the fireplace flue damper closed unless a fire is burning.
- Check that warm air registers, baseboard heaters and radiators are not blocked by furniture or drapes.
- Close your curtains and shades at night; open them during the day.

Contact Us

For more information about our services.

Massachusetts
 Department of Housing and Community Development
 100 Cambridge Street
 Suite 300
 Boston, MA 02114

 @MA_DHCD

617-573-1100

Visit us on the web at www.mass.gov/hed/fuel



40 Years in Service

August 13, 2021 is the Low Income Home Energy Assistance Program's 40th anniversary! 40 years ago, the Omnibus Budget Reconciliation Act of 1981 was signed into law on August 13, 1981, authorizing and establishing the Home Energy Assistance Program we offer today. Four decades of success could not have happened without the incredible work of so many people, from federal partners at the Office of Community Services, to State leaders at offices like DHCD and local agencies in all communities across the country.

For forty years, this national program has helped low-income families pay their home heating and cooling bills. This program is at the core of Health and Human Services' mission—enhancing the health and well-being of all those in need. An estimated 5.3 Million households across the United States received assistance with heating and cooling costs through LIHEAP.

What You Need To Know

All eligible homeowners and renters, including households whose cost of heat is included in the rent, can apply at a LIHEAP agency in their area — visit www.mass.gov/hed/fuel (or scan QR code below) for the listing!

Eligibility is based on a number of factors, including but not limited to, household size and the gross annual income of every household member 18 years of age or older.

Household income cannot exceed 60% of estimated State Median Income. You will be provided more information on the application process when you contact your local LIHEAP agency.

Call the DHCD **Heatline**
1-800-632-8175

Find Someone to Help You in Your City/Town
www.mass.gov/hed/fuel

Energy Assistance Programs

Home Energy Assistance - LIHEAP

helps pay a portion of eligible households' home heating bill during the winter season.

HEARTWAP - a year round program that serves LIHEAP eligible households with heating system repair, replacement and maintenance services.

Weatherization Assistance Program - a year round program that serves LIHEAP eligible households with air sealing, attic/sidewall insulation, weather-stripping and weatherization related repairs.



Agency Listing

"On behalf of Governor Charlie Baker and Lieutenant Governor Karyn Polito, the Department of Housing and Community Development proudly continues to provide eligible individuals and families with home heating assistance and energy services throughout the Commonwealth."

Jennifer Maddox
Undersecretary, DHCD

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Other Helpful Information

New! Beginning in FY 2022 new and returning households may apply for Home Energy Assistance online via the applicant portal! Simply visit <https://www.toapply.org/MassLIHEAP> (or the QR code below)! Your local agency is available to assist you as needed.

Water & Sewer Bill Assistance - When applying for Home Energy Assistance in FY 22, be sure to provide your local agency with your water and sewer account information, if available, as there is funding for a households' water and sewer service costs.

Rental Assistance - Many households are experiencing difficulties with rental arrearages across the Commonwealth. Help is available at local Rental Assistance Agencies! Contact your local agency for more information!



MA Applicant Portal

Energy Assistance

Find the local energy assistance agency nearest you, match the number beside the city/town listing on the following page to the agency number listed below.

<p>1a Agencies Action for Boston Community Development, Inc. (ABCD) 178 Tremont Street Boston, MA 02111 (617) 357-6012 www.bostonabcd.org</p>	<p>7 Citizens for Citizens (CFC) 250 Griffin Street Fall River, MA 02724 (508) 679-0041 - Fall River (508) 823-6346 - Taunton (508) 676-7398 - Information (508) 675-2157—HWAP / WAP www.cfcinc.org</p>	<p>14a New England Farm Workers' Council, Inc. (NEFWC) (City of Springfield, only) 1666 Main Street Springfield, MA 01103 (413) 272-2209 www.partnersforcommunity.org</p>	<p>20 South Middlesex Opportunity Council, Inc. (SMOC) 7 Bishop Street Framingham, MA 01702 (508) 620-1230 - Framingham 1-800-286-6776 www.smoc.org</p>
<p>1b Action for Boston Community Development, Inc. (ABCD Malden) 18 Dartmouth Street Malden, MA 02148 (781) 322-6284 www.bostonabcd.org</p>	<p>8 Community Teamwork, Inc. (CTI) 45 Kirk Street Lowell, MA 01852 (978) 459-6161 - Lowell 1-877-451-1082 - Toll Free (978)654-4904 - HEARTWAP www.commteam.org</p>	<p>14b New England Farm Workers' Council, Inc. (NEFWC) (N. Central Massachusetts only) 473 Main Street, 3rd Floor Fitchburg, MA 01420 (978) 342-4520 www.partnersforcommunity.org</p>	<p>21 City of Springfield, Office of Community Development 1600 East Columbus Avenue Springfield, MA 01103 (413) 787-6500 www.springfield-ma.gov</p>
<p>2 Action, Inc. 47 Washington Street Gloucester, MA 01930 (978) 281-3900 1-800-696-9276 www.actioninc.org</p>	<p>9 Community Action Pioneer Valley 393 Main Street Greenfield, MA 01301 (413) 774-2310 1-800-370-0940 - Toll Free www.communityaction.us</p>	<p>15 North Shore Community Action Programs, Inc. (NSCAP) 119 Rear Foster Street, Bldg. 13 Peabody, MA 01960 (978) 531-8810, Info/App. Status (978) 548-5729, Appointments (978) 548-5712, WAP/HWAP www.nscap.org</p>	<p>22 South Shore Community Action Council, Inc. (SSCAC) 71 Obery Street Plymouth, MA 02360 (508) 746-6707 (877)FUEL AID - Toll Free www.sscac.org</p>
<p>3 Berkshire Community Action Council, Inc. (BCAC) 1531 East Street Pittsfield, MA 01201 (413) 445-4503 - Pittsfield (413) 663-3014 - North Adams 1-866-216-6200 - Toll Free www.bcacinc.org</p>	<p>10 Greater Lawrence Community Action Council, Inc. (GLCAC) 305 Essex Street Lawrence, MA 01840 (978) 681-4950 - Lawrence (781) 942-6608 - Reading (978) 664-5600 - North Reading (978) 983-8825 - Methuen (978) 681-4955 - WAP/HWAP www.glcac.org</p>	<p>16 People Acting in Community Endeavors, Inc. (PACE) 261 Union Street New Bedford, MA 02740 (508) 525-4271 www.paceinfo.org</p>	<p>23 Valley Opportunity Council, Inc. (VOC) 300 High Street Holyoke, MA 01040 (413) 552-1548 www.valleyopp.com</p>
<p>4 Community Action, Inc. (CAI) 3 Washington Square Haverhill, MA 01830 (978) 374-7660 Auto line (978) 373-1971 - Haverhill www.communityactioninc.org</p>	<p>11 Housing Assistance Corporation (HAC) 460 West Main Street Hyannis, MA 02601 (508) 771-5400 www.haconcapecod.org</p>	<p>17 Quincy Community Action Programs, Inc. (QCAP) 1509 Hancock Street, 4th Floor Quincy, MA 02169 (617) 479-8181, ext. 301 www.qcap.org</p>	<p>24 Worcester Community Action Council, Inc. (WCAC) 484 Main Street, 2nd Floor Worcester, MA 01608 1-800-545-4577 - Toll Free (508) 754-1176, ext. 110, Worcester (508) 754-7281—24 hour app info line www.wcac.net</p>
<p>5 City of Cambridge, Department of Human Services 51 Inman Street Cambridge, MA 02139 617-665-6234 https://www.cambridgema.gov/iwantto/applyforfuelassistance</p>	<p>12 LEO, Inc. 156 Broad Street Lynn, MA 01901 (781) 581-7220 www.leoinc.org</p>	<p>18 Springfield Partners for Community Action, Inc. (SPCA) 721 State Street, 2nd Floor Springfield, MA 01109 (413) 263-6500 www.springfieldpartnersinc.com</p>	
<p>6 Community Action Programs Inter-City, Inc. (CAPIC) 100 Everett Street, Unit 14 Chelsea, MA 02150 (617) 884-6130 www.capicinc.org</p>	<p>13 Making Opportunity Count, Inc. (MOC) Energy & Environmental Services 601 River Street Fitchburg, MA 01420 (978) 342-7025 www.mocinc.org</p>	<p>19 Self Help, Inc. (SHI) 1362 Main Street Brockton, MA 02301 (508) 226-4192 - Attleboro (508) 588-5440 - Brockton 1-800-225-0875 - Toll Free info@selfhelpinc.org www.selfhelpinc.org</p>	

Community Listings for HEA—Home Energy Assistance W—Weatherization H—Heating Services				Community Listings for HEA—Home Energy Assistance W—Weatherization H—Heating Services											
	HEA	W	H		HEA	W	H		HEA	W	H				
Abington	19	19	19	Dalton	3	3	3	Hudson	20	20	20	North Attleboro	19	19	19
Acton	20	20	20	Danvers	15	15	15	Hull	22	22	22	North Brookfield	24	24	24
Acushnet	16	7	7	Dartmouth	16	7	7	Huntington	9	9	9	North Reading	10	10	10
Adams	3	3	3	Dedham	19	19	19	Ipswich	2	2	2	Northampton	9	9	9
Agawam	23	18	23	Deerfield	9	9	9	Kingston	22	22	22	Northborough	20	20	20
Alford	3	3	3	Dennis	22	11	11	Lakeville	7	7	7	Northbridge	20	20	20
Amesbury	4	2	4	Dighton	7	7	7	Lancaster	14b	13	13	Northfield	9	9	9
Amherst	9	9	9	Douglas	24	24	24	Lanesborough	3	3	3	Norton	19	19	19
Andover	10	10	10	Dover	20	20	20	Lawrence	10	10	10	Norwell	22	22	22
Aquinnah	22	11	11	Dracut	8	8	8	Lee	3	3	3	Norwood	19	19	19
Arlington	8	6	6	Dudley	24	24	24	Leicester	24	24	24	Oak Bluffs	22	11	11
Ashburnham	14b	13	13	Dunstable	8	8	8	Lenox	3	3	3	Oakham	24	24	24
Ashby	14b	13	13	Duxbury	22	22	22	Leominster	14b	13	13	Orange	9	9	9
Ashfield	9	9	9	East Bridgewater	19	19	19	Leverett	9	9	9	Orleans	22	11	11
Ashland	20	20	20	East Brookfield	24	24	24	Lexington	8	6	6	Otis	3	3	3
Athol	14b	13	13	E. Longmeadow	23	18	23	Leyden	9	9	9	Oxford	24	24	24
Attleboro	19	19	19	Eastham	22	11	11	Lincoln	20	20	20	Palmer	23	18	23
Auburn	24	24	24	Easthampton	9	9	9	Littleton	20	20	20	Paxton	24	24	24
Avon	19	19	19	Easton	19	19	19	Longmeadow	23	18	23	Peabody	15	15	15
Ayer	14b	13	13	Edgartown	22	11	11	Lowell	8	8	8	Pelham	9	9	9
Barnstable	22	11	11	Egremont	3	3	3	Ludlow	23	18	23	Pembroke	22	22	22
Barre	14b	13	13	Erving	9	9	9	Lunenburg	14b	13	13	Pepperell	8	8	8
Becket	3	3	3	Essex	2	2	2	Lynn	12	2	2	Peru	3	3	3
Bedford	8	8	8	Everett	1b	6	6	Lynnfield	12	2	2	Petersham	14b	13	13
Belchertown	9	9	9	Fairhaven	16	7	7	Malden	1b	6	6	Phillipston	14b	13	13
Bellingham	20	20	20	Fall River	7	7	7	Manchester	2	2	2	Pittsfield	3	3	3
Belmont	8	6	6	Falmouth	22	11	11	Mansfield	19	19	19	Plainfield	9	9	9
Berkley	7	7	7	Fitchburg	14b	13	13	Marblehead	15	15	15	Plainville	19	19	19
Berlin	14b	13	13	Florida	3	3	3	Marion	16	7	7	Plymouth	22	22	22
Bernardston	9	9	9	Foxborough	19	19	19	Marlborough	20	20	20	Plympton	22	22	22
Beverly	15	15	15	Frammingham	20	20	20	Marshfield	22	22	22	Princeton	14b	13	13
Billerica	8	8	8	Franklin	19	19	19	Mashpee	22	11	11	Provincetown	22	11	11
Blackstone	20	20	20	Freetown	7	7	7	Mattapoiset	16	7	7	Quincy	17	17	17
Blandford	23	18	23	Gardner	14b	13	13	Maynard	20	20	20	Randolph	19	19	19
Bolton	14b	13	13	Georgetown	4	2	4	Medfield	20	20	20	Raynham	19	19	19
Boston	1a	1a	1a	Gill	9	9	9	Medford	1b	6	6	Reading	10	10	10
Bourne	22	11	11	Gloucester	2	2	2	Medway	20	20	20	Rehoboth	7	7	7
Boxborough	20	20	20	Goshen	9	9	9	Melrose	1b	6	6	Revere	6	6	6
Boxford	4	2	4	Gosnold	22	11	11	Mendon	20	20	20	Richmond	3	3	3
Boylston	24	24	24	Grafton	20	20	20	Merrimac	4	2	4	Rochester	16	7	7
Braintree	17	17	17	Granby	9	9	9	Methuen	10	10	10	Rockland	19	19	19
Brewster	22	11	11	Granville	23	18	23	Middleborough	22	22	22	Rockport	2	2	2
Bridgewater	19	19	19	Gr. Barrington	3	3	3	Middlefield	9	9	9	Rowe	9	9	9
Brimfield	23	18	23	Greenfield	9	9	9	Middleton	15	15	15	Rowley	4	2	4
Brockton	19	19	19	Groton	8	8	8	Milford	20	20	20	Royalston	14b	13	13
Brookfield	24	24	24	Groveland	4	2	4	Millbury	24	24	24	Russell	23	18	23
Brookline	1a	1a	1a	Hadley	9	9	9	Millis	20	20	20	Rutland	24	24	24
Buckland	9	9	9	Halifax	22	22	22	Millville	20	20	20	Salem	15	15	15
Burlington	8	8	8	Hamilton	2	2	2	Milton	17	17	17	Salisbury	4	2	4
Cambridge	5	6	6	Hampden	23	18	23	Monroe	9	9	9	Sandisfield	3	3	3
Canton	19	19	19	Hancock	3	3	3	Monson	23	18	23	Sandwich	22	11	11
Carlisle	8	8	8	Hanover	22	22	22	Montague	9	9	9	Saugus	12	2	2
Carver	22	22	22	Hanson	19	19	19	Monterey	3	3	3	Savoy	3	3	3
Charlemont	9	9	9	Hardwick	14b	13	13	Montgomery	23	18	23	Scituate	22	22	22
Charlton	24	24	24	Harvard	14b	13	13	Mt. Washington	3	3	3	Seekonk	7	7	7
Chatham	22	11	11	Harwich	22	11	11	Nahant	12	2	2	Sharon	19	19	19
Chelmsford	8	8	8	Hatfield	9	9	9	Nantucket	22	11	11	Sheffield	3	3	3
Chelsea	6	6	6	Haverhill	4	2	4	Natick	20	20	20	Shelburne	9	9	9
Cheshire	3	3	3	Hawley	9	9	9	Needham	19	19	19	Sherborn	20	20	20
Chester	23	18	23	Heath	9	9	9	New Ashford	3	3	3	Shirley	14b	13	13
Chesterfield	9	9	9	Hingham	22	22	22	New Bedford	16	7	7	Shrewsbury	20	20	20
Chicopee	23	18	23	Hinsdale	3	3	3	New Braintree	14b	13	13	Shutesbury	9	9	9
Chilmark	22	11	11	Holbrook	19	19	19	New Marlborough	3	3	3	Somerset	7	7	7
Clarksburg	3	3	3	Holden	24	24	24	New Salem	9	9	9	Somerville	5	6	6
Clinton	14b	13	13	Holland	23	18	23	Newbury	4	2	4	Southborough	20	20	20
Cohasset	22	22	22	Holliston	20	20	20	Newburyport	4	2	4	Southbridge	24	24	24
Colrain	9	9	9	Holyoke	23	18	23	Newton	1a	1a	1a	South Hadley	9	9	9
Concord	20	20	20	Hopedale	20	20	20	Norfolk	19	19	19	Southampton	9	9	9
Conway	9	9	9	Hopkinton	20	20	20	North Adams	3	3	3	Southwick	23	18	23
Cummington	9	9	9	Hubbardston	14b	13	13	North Andover	10	10	10	Spencer	24	24	24

	HEA	W	H
Springfield	14a	18	21
Sterling	14b	13	13
Stockbridge	3	3	3
Stoneham	1b	6	6
Stoughton	19	19	19
Stow	20	20	20
Sturbridge	24	24	24
Sudbury	20	20	20
Sunderland	9	9	9
Sutton	24	24	24
Swampscott	12	2	2
Swansea	7	7	7
Taunton	7	7	7
Templeton	14b	13	13
Tewksbury	8	8	8
Tisbury	22	11	11
Tolland	23	18	23
Topsfield	15	15	15
Townsend	14b	13	13
Truro	22	11	11
Tyngsborough	8	8	8
Tyringham	3	3	3
Upton	20	20	20
Uxbridge	20	20	20
Wakefield	12	6	2
Wales	23	18	23
Walpole	19	19	19
Waltham	8	6	6
Ware	9	9	9
Wareham	22	11	11
Warren	24	24	24
Warwick	9	9	9
Washington	3	3	3
Watertown	8	6	6
Wayland	20	20	20
Webster	24	24	24
Wellesley	20	20	20
Wellfleet	22	11	11
Wendell	9	9	9
Wenham	2	2	2
W. Boylston	24	24	24
W. Bridgewater	19	19	19
W. Brookfield	24	24	24
W. Newbury	4	2	4
W. Springfield	23	18	23
W. Stockbridge	3	3	3
W. Tisbury	22	11	11
Westborough	20	20	20
Westfield	23	18	23
Westford	8	8	8
Westhampton	9	9	9
Westminister	14b	13	13
Weston	20	20	20
Westport	7	7	7
Westwood	19	19	19
Weymouth	17	17	17
Whatley	9	9	9
Whitman	19	19	19
Wilbraham	23	18	23
Williamsburg	9	9	9
Williamstown	3	3	3
Wilmington	8	8	8
Winchendon	14b	13	13
Winchester	1b	6	6
Windsor	3	3	3
Winthrop	6	6	6
Woburn	1b	6	6
Worcester	24	24	24
Worthington	9	9	9
Wrentham	19	19	19
Yarmouth	22	11	11

For utility company problems, please call the Department of Public Utilities (DPU)
1-877-886-5066

E-Mail:
DPUConsumer.Complaints@mass.gov

For limited income households who are **over income** for Home Energy Assistance, please contact **The Good Neighbor Energy Fund**, operated by your local **Salvation Army**.

In area codes 617, 508, 781 or 978, call
1-800-334-3047.

In area code 413, call 1-800-262-1320.
www.magoodneighbor.org

For other essential social service programs, contact Mass 2-1-1 by dialing 211 or go to www.mass211.org

